

Sherrington Lifting Services Limited

Quality Assurance Policy - 2026

**Our Office
Focus Yards 10A
Earle Road
Widnes
WA8 0GY**

Sherrington Lifting Services Limited - Quality Assurance Policy

1. Introduction

1.1. Purpose

The purpose of this Sherrington Lifting Services Ltd Construction Quality Assurance (CQA) Policy is to outline the processes and procedures required to maintain high-quality standards in the construction industry. This policy ensures that all construction projects executed by Sherrington Lifting Services Ltd are in accordance with the applicable codes, standards, and regulations.

1.2. Scope

This policy applies to all employees, subcontractors, suppliers, and stakeholders involved in the planning, design, and execution of construction projects undertaken by Sherrington Lifting Services Ltd.

2. Policy Statement

Sherrington Lifting Services Ltd is committed to providing safe, durable, and efficient construction solutions to its clients by maintaining the highest quality standards in all aspects of its operations. This commitment is demonstrated through our adherence to this CQA policy and the continuous improvement of our quality management system.

3. Quality Assurance Principles

Sherrington Lifting Services Ltd shall adhere to the following principles in order to achieve and maintain high-quality standards:

3.1. Compliance with Laws and Regulations

Sherrington Lifting Services Ltd shall comply with all applicable laws, regulations, and industry standards governing the planning, design, and execution of construction projects.

3.2. Quality Management System

Sherrington Lifting Services Ltd shall implement and maintain a comprehensive quality management system (QMS) in accordance with ISO 9001 or an equivalent standard. The QMS shall be regularly reviewed and updated to ensure its effectiveness and alignment with the company's objectives and industry best practices.

3.3. Employee Training and Competence

Sherrington Lifting Services Ltd shall ensure that all employees, subcontractors, and suppliers possess the necessary skills, knowledge, and qualifications to perform their roles effectively. This will be achieved through regular training, certification, and performance assessments.

3.4. Risk Management

Sherrington Lifting Services Ltd shall adopt a proactive approach to risk management by identifying, evaluating, and mitigating potential risks at all stages of the construction process. This includes implementing preventive and corrective measures to minimize the impact of risks on project quality and safety.

3.5. Continuous Improvement

Sherrington Lifting Services Ltd shall strive for continuous improvement by regularly reviewing and refining its processes, procedures, and performance metrics. This includes seeking feedback from clients, employees, and other stakeholders to identify areas for improvement.

4. Quality Assurance Procedures

4.1. Project Planning and Design

Sherrington Lifting Services Ltd shall ensure that all construction projects are planned and designed in accordance with the client's requirements, applicable codes, standards, and regulations. This includes conducting thorough site investigations, feasibility studies, and risk assessments prior to project commencement.

4.2. Procurement and Material Management

Sherrington Lifting Services Ltd shall ensure that all materials, equipment, and services procured for construction projects meet the specified quality requirements. This includes implementing a robust supplier selection process, conducting regular supplier audits, and maintaining proper documentation for traceability.

4.3. Construction Execution

Sherrington Lifting Services Ltd shall follow established work procedures, construction methodologies, and quality control measures during the execution of construction projects. This includes regular inspections, testing, and monitoring of workmanship to ensure compliance with project specifications and quality standards.

4.4. Documentation and Recordkeeping

Sherrington Lifting Services Ltd shall maintain accurate and complete records of all construction activities, including project plans, design documents, inspection reports, test results, and other relevant documentation. These records shall be retained in accordance with legal and contractual requirements and shall be readily accessible for review and audit purposes.

4.5. Non-conformance and Corrective Actions

Sherrington Lifting Services Ltd shall establish a process for identifying, reporting, and resolving non-conformances in a timely manner. This includes implementing appropriate corrective and preventive actions to address the root causes of non-conformances and prevent their recurrence.

4.6. Quality Audits and Reviews

Sherrington Lifting Services Ltd shall conduct regular internal and external quality audits to assess the effectiveness of its quality management system and compliance with this CQA policy. The results of these audits shall be used to identify areas for improvement and update the company's processes and procedures accordingly.

5. Responsibilities

5.1. Management

Sherrington Lifting Services Ltd management shall demonstrate its commitment to quality assurance by providing the necessary resources, support, and leadership to implement and maintain this CQA policy. This includes setting quality objectives, conducting management reviews, and ensuring continuous improvement of the company's quality management system.

5.2. Employees

All employees of Sherrington Lifting Services Ltd are responsible for understanding and adhering to this CQA policy and the associated procedures. Employees are also expected to report any non-conformances or quality concerns to their supervisors or the designated quality representative.

5.3. Quality Representative

Sherrington Lifting Services Ltd shall appoint a qualified individual as the quality representative, who will be responsible for overseeing the implementation, maintenance, and continuous improvement of the quality management system.

6. Policy Review and Updates

This CQA policy shall be reviewed and updated regularly to ensure its continued effectiveness and alignment with the company's objectives, industry best practices, and applicable laws and regulations. All stakeholders, including employees, subcontractors, and suppliers, shall be informed of any changes to the policy in a timely manner.

7. Communication and Awareness

Sherrington Lifting Services Ltd shall ensure that all employees, subcontractors, suppliers, and other stakeholders are made aware of this CQA policy and their responsibilities in maintaining quality standards. This includes providing appropriate training, documentation, and communication channels to facilitate the understanding and implementation of the policy.

8. Monitoring and Performance Measurement

8.1. Key Performance Indicators (KPIs)

Sherrington Lifting Services Ltd shall establish and monitor key performance indicators (KPIs) related to quality assurance to track progress and identify areas for improvement. These KPIs shall be aligned with the company's quality objectives and reviewed regularly to ensure their continued relevance and effectiveness.

8.2. Client Feedback and Satisfaction

Sherrington Lifting Services Ltd shall actively seek feedback from clients to evaluate the quality of its services and identify areas for improvement. Client satisfaction surveys, project debriefs, and other feedback mechanisms shall be utilized to gather valuable insights and continuously improve the company's performance.

8.3. Benchmarking and Industry Best Practices

Sherrington Lifting Services Ltd shall strive to stay abreast of industry best practices, technological advancements, and regulatory changes that may impact the quality of its services. This includes participating in industry forums, conferences, and professional associations, as well as conducting regular benchmarking studies to compare the company's performance against industry standards.

9. Incident Reporting and Investigation

Sherrington Lifting Services Ltd shall establish a robust incident reporting and investigation process to promptly address any quality-related incidents or near misses. This includes implementing corrective and preventive actions to prevent recurrence and sharing lessons learned with all relevant stakeholders to promote a culture of continuous improvement and learning.

10. Certification and Accreditation

Sherrington Lifting Services Ltd shall pursue relevant certifications and accreditations related to quality assurance to demonstrate its commitment to maintaining high-quality standards. This includes maintaining compliance with ISO 9001 or equivalent standards and actively seeking other industry-recognised certifications, as applicable.

11. Conclusion

By adhering to this Construction Quality Assurance Policy, Sherrington Lifting Services Ltd aims to achieve and maintain the highest quality standards in its construction projects and services. This policy is a testament to Sherrington Lifting Services Ltd's commitment to quality, continuous improvement, and customer satisfaction, which are the cornerstones of the company's success and reputation in the construction industry.

12. Subcontractor and Supplier Management

12.1. Prequalification

Sherrington Lifting Services Ltd shall implement a rigorous prequalification process for subcontractors and suppliers to ensure that they meet the required quality standards, as well as financial, technical, and legal requirements. This process shall include a thorough review of their qualifications, experience, references, and past performance.

12.2. Performance Monitoring

Sherrington Lifting Services Ltd shall regularly monitor the performance of subcontractors and suppliers to ensure that they consistently deliver high-quality products and services. This includes conducting regular site visits, inspections, and audits, as well as tracking their performance against established KPIs.

12.3. Performance Improvement

Sherrington Lifting Services Ltd shall work closely with subcontractors and suppliers to identify and address any performance issues or areas for improvement. This includes providing feedback, guidance, and support to help them enhance their quality management systems, processes, and capabilities.

13. Quality Control and Testing

13.1. Inspection and Testing Plans

Sherrington Lifting Services Ltd shall develop and implement comprehensive inspection and testing plans (ITPs) for all construction projects to ensure that workmanship, materials, and processes meet the required quality standards. These ITPs shall outline the inspection and testing requirements, frequency, acceptance criteria, and responsible parties.

13.2. Third-Party Inspections and Testing

Sherrington Lifting Services Ltd shall engage independent third-party inspection and testing agencies, as required, to verify the quality of materials, workmanship, and processes. This ensures an unbiased evaluation of the project's compliance with the specified quality standards.

13.3. Laboratory Testing

Sherrington Lifting Services Ltd shall utilize accredited laboratories for conducting material testing to ensure the reliability and accuracy of test results. All testing equipment shall be regularly calibrated and maintained in accordance with the manufacturer's recommendations and industry standards.

14. Environmental and Sustainability Considerations

14.1. Environmental Management

Sherrington Lifting Services Ltd shall integrate environmental management practices into its quality management system to minimize the environmental impact of its construction activities. This includes complying with all applicable environmental laws and regulations, as well as adopting industry best practices for waste reduction, resource conservation, and pollution prevention.

14.2. Sustainable Construction

Sherrington Lifting Services Ltd shall promote sustainable construction practices by implementing innovative technologies, materials, and methodologies that contribute to the long-term environmental, social, and economic viability of its projects. This includes considering the lifecycle impacts of construction activities and striving to achieve relevant green building certifications, as applicable.

15. Health and Safety Integration

15.1. Safety Culture

Sherrington Lifting Services Ltd shall foster a strong safety culture that emphasises the importance of integrating quality and safety throughout all stages of the construction process. This includes promoting a proactive approach to hazard identification, risk assessment, and accident prevention.

15.2. Health and Safety Training

Sherrington Lifting Services Ltd shall provide regular health and safety training to all employees, subcontractors, and suppliers to ensure their awareness of relevant safety regulations, best practices, and company-specific safety procedures. This training shall be tailored to the specific risks and hazards associated with each construction project.

By incorporating these additional elements into the Construction Quality Assurance Policy, Sherrington Lifting Services Ltd further demonstrates its commitment to delivering high-quality construction projects that prioritise safety, environmental stewardship, and sustainable development.

16. Quality Assurance in Design-Build Projects

16.1. Design Quality Control

In design-build projects, Sherrington Lifting Services Ltd shall ensure that design quality control measures are in place throughout the design phase. This includes engaging qualified design professionals, conducting design reviews, and utilising advanced design tools and software to optimise design quality and efficiency.

16.2. Coordination and Collaboration

Sherrington Lifting Services Ltd shall promote close coordination and collaboration between the design and construction teams in design-build projects to ensure seamless integration of quality assurance principles and practices. This includes regular meetings, joint inspections, and shared responsibility for quality outcomes.

17. Technology and Innovation

17.1. Adoption of Technology

Sherrington Lifting Services Ltd shall actively explore and adopt new technologies, tools, and software solutions that can enhance quality assurance processes and outcomes. This includes leveraging Building Information Modelling (BIM), drone technology, project management software, and other digital tools to streamline processes, improve communication, and optimise project delivery.

17.2. Innovation

Sherrington Lifting Services Ltd shall foster a culture of innovation by encouraging employees, subcontractors, and suppliers to identify and share new ideas, best practices, and technologies that can improve the quality of construction projects. This includes providing opportunities for training, research, and development in order to stay at the forefront of industry advancements.

By incorporating these additional aspects related to client and stakeholder engagement, emergency preparedness, design-build projects, and technology and innovation, the Construction Quality Assurance Policy becomes even more comprehensive and aligned with current industry trends and best practices.

This policy will be reviewed Annually.

Signed - Johnathan Sherrington - Director

